

CREDENTIALING SERIES

This program offers a comprehensive overview of the fundamental aspects of credentialing, which includes primary source verification, applying criteria for appointment, reviewing the application for completeness, and understanding the roles involved in the review and approval process. The program will also cover the current "red flags" in the industry, how to follow up on these issues, and the appropriate documentation required for this follow-up.



PRESENTER | KATHY MATZKA, CPMSM, CPCS

Kathy Matzka is a consultant, speaker and writer specializing in provider credentialing and professional staff issues for hospitals, long term care facilities, managed care organizations, credentials verification organizations, and physician practices. She has over 30 years of experience in credentialing, privileging, and medical staff services.

SESSION 1: CREDENTIALING BASICS (PART 1)

JANUARY 23 | 12:00 PM - 1:30PM CST

SESSION 2: CREDENTIALING BASICS (PART 2)

JANUARY 25 | 12:00 PM - 1:30PM CST

SESSION 3: IDENTIFYING RED FLAGS IN THE CREDENTIALING AND PRIVILEGING PROCESSES

JANUARY 30 | 12:00 PM - 1:30PM CST

CONTINUING EDUCATION

This program has been approved for **4.50** NAMSS continuing education credits by the National Association Medical Staff Services (NAMSS).

These credits are awarded after attending all three live virtual sessions.

TARGET AUDIENCE

Credentialing professionals, medical services professionals, medical staff leaders, department chiefs, credentials committee members, medical executive committee members, medical directors, and chief medical officers.

REGISTRATION

Registration for this series is \$240 and includes one connection to each session, electronic handouts, and NAMSS continuing education credit after attending all three live virtual sessions. Connection instructions and handout materials will be emailed to the contact person listed on the registration 1-2 days prior to the program.

[**Click Here to Register**](#)

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SESSION 1: CREDENTIALING BASICS (PART 1) **JANUARY 23 | 12:00 PM - 1:30PM CST**

Session 1 begins with an overview of CMC regulations for credentialing and privileging in hospitals and critical access hospitals and how to meet these requirements.

OBJECTIVES FOR SESSION 1 & 2:

- Track the credentialing process from application through governing body approval
- Define what constitutes a "complete" application
- Recognize the roles of various persons involved in the review and approval process
- Discuss primary source verification and which and which sources are appropriate
- Determine sources other than primary that can be utilized

SESSION 2: CREDENTIALING BASICS (PART 2) **JANUARY 25 | 12:00 PM - 1:30PM CST**

Session 2 provides an in-depth overview of basic aspects of credentialing including primary source verification, applying criteria for appointment, reviewing the application for completeness, and roles in the review and approval process.

SESSION 3: IDENTIFYING RED FLAGS IN THE CREDENTIALING AND PRIVILEGING PROCESSES **JANUARY 30 | 12:00 PM - 1:30PM CST**

Session 3 will identify "red flags" or information that indicates that there may be a problem that should be noticed or dealt within the application process. Some red flags are easy to identify, and others are more subtle. This program will discuss how to identify potential red flags, follow-up of these issues, and appropriate documentation of this follow-up.

Objectives:

- Discuss today's "red flags" and how they differ from those of the past
- Discuss appropriate follow-up of information received in the application process
- Determine how to document medical staff evaluation of red flags